

ARC Update

December 2018

Here's the low-down on *What's new*

To wrap-up 2018, there are a few new things in ARC.

➤ Referral records now attached for all Persons in the referral

This is **quite exciting news** with the potential to simplify procedures and bring greater efficiencies for services.

For referrals that are sent and received, a copy of that referral record is now attached to the Person record, Referrals tab for **every** Person in the referral. To date, the referral record had only attached to the Person record from which the referral was created or to the Primary Child for referrals submitted via the *familychildconnect online* form.

For persons attached to the referral, the referral record will display as below:

supporting families		IFS Training 1								
		Brendan Banana Male, DOB: 02/06/1982 (Age 36 yrs)								
Home		Search	Details	Notes	Supports	Alerts	Consent	Referrals	Plans	Tasks
Persons		Referrals Create new Referral								
Groups										
Days										
Cases										
		Id	Referral Date	Status	From	To				
		184	13/12/2018	Accepted	Hamilton Island FaCC FaCC Training 1	Hamilton Island IFS IFS Training 1				

Simply click the **blue** document icon to open the record:

supporting families		IFS Training 1					A Coordinator (Coordinator)																				
		Brendan Banana Male, DOB: 02/06/1982 (Age 36 yrs)																									
Home		Search	Details	Notes	Supports	Alerts	Consent	Referrals	Plans	Tasks	Assessments	Documents	Membership	Menu													
Persons		Referrals Create new Referral																									
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Reports																											
Admin																											
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		184	13/12/2018	Accepted	Hamilton Island FaCC FaCC Training 1	Hamilton Island IFS IFS Training 1																					
		1 to 1 of 1 results																									
		<div style="display: flex; justify-content: space-between;"> <div> <p>Referral sent 13/12/2018 10:25:57 AEST</p> <p>Status Accepted</p> <p>Restriction Workgroup</p> <p>From Hamilton Island FaCC</p> <p>To Hamilton Island IFS</p> <p>For Barbie Banana</p> <p>Referred Persons</p> <table border="1"> <thead> <tr> <th>Additional associated clients</th> <th>Relationship</th> </tr> </thead> <tbody> <tr> <td>Brendan Banana</td> <td>Husband</td> </tr> <tr> <td>Blanca Banana</td> <td>Daughter</td> </tr> </tbody> </table> <p>Details</p> <p>* Service Type Referred - Intensive Family Support</p> <p>Attachments</p> <table border="1"> <thead> <tr> <th>File Name</th> <th>Uploaded</th> </tr> </thead> <tbody> <tr> <td>client_file_6375.pdf</td> <td>13/12/2018 10:25:57 AEST</td> </tr> </tbody> </table> <p>Referral History</p> <table border="1"> <tbody> <tr> <td>Referral sent by A Coordinator, FaCC Training 1</td> <td>10:25am AEST Thu 13/12/18</td> </tr> <tr> <td>Referral accepted by A Coordinator, IFS Training 1</td> <td>10:26am AEST Thu 13/12/18</td> </tr> </tbody> </table> <p>Consent to send Yes</p> <p>PDF Edit</p> </div> </div>												Additional associated clients	Relationship	Brendan Banana	Husband	Blanca Banana	Daughter	File Name	Uploaded	client_file_6375.pdf	13/12/2018 10:25:57 AEST	Referral sent by A Coordinator, FaCC Training 1	10:25am AEST Thu 13/12/18	Referral accepted by A Coordinator, IFS Training 1	10:26am AEST Thu 13/12/18
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...and there's more.....

➤ Recording Sex for Person details

In the near future, ARC will be updated to accommodate broader responses for recording Sex for Person details.

*Sex Male Female Intersex Unknown

You will notice these options in the Person records (Edit Primary Details) and Search areas.

➤ Recognizing specialist service providers

With the changes introduced with the *Child Protection Reform Amendment Act 2017*, funded services are now *prescribed entities* known as *specialist service providers*.

You may have already noticed this has been implemented ie. when recording the source of the referral in the Case Summary.

* Is the referrer a prescribed entity Yes No

* Referral Source

Prescribed entity
Child Safety - Regional Intake Service (RIS)
Child Safety Service Centre (CSSC)
Corrective Services
Disability Service
Education - State School
Education - Non-State School
Health - CYMHS
Health - Public Hospital
Health - Private Hospital
Health - General/Private Practitioner
Health - Community Health
Housing Service
Police
Police Referral Service
Specialist service providers
Aboriginal and Torres Strait Islander - Family Wellbeing (ATSI-FW)
Assessment and Service Connect (ASC)
Family and Child Connect (FaCC)
Intensive Family Support (IFS)

For Intensive Family Support services only

As previously communicated, the Evaluation period for Intensive Family Support services has concluded. These 2 Assessments, *Evaluation Family Needs Analysis* and *Individual Education and Employment*, have now been removed from the Assessments tab, together with the associated validations upon Case Summary closure.

All existing records will be retained within your workgroup.

Should you have any queries regarding these changes,

for *Family and Child Connect* and *Intensive Family Support* services, please contact faccandifssupport@csyw.qld.gov.au

for *A&TSI Family Wellbeing* services, please contact ATSIfamilies@csyw.qld.gov.au

for *Assessment and Service Connect* services, please ask your contract manager to convey your queries to the Operational Policy Program Team.

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